International Card Services

# General Conditions Card Alerts

**The General Conditions Card Alerts apply to the Card Alerts service.**

**Article 1. Explanation of words used**

**Alert Number:** the telephone number to which a Card Alert is sent;
**Alert Trigger:** the situation in which a Card Alert is sent;
**Card:** the creditcard we have issued to you, which can be either the Main Card or the Extra Card;
**Card Alert:** a text message containing information relating to the Card;
**Card Agreement:** the agreement between you and us regarding your Card;
**Documentation:** the product information, charges and conditions you have received from us with respect to Card Alerts;
**Extra Card:** each additional Card we have issued in connection with a Main Card. An Extra Card is always linked to a Main Card;
**Main Card:** the Card in respect of which an Extra Card has been issued;
**Card Alerts Agreement:** the agreement between you and us regarding Card Alerts. The Card Alerts Agreement comprises the Documentation and these general conditions;
**You (you/your):** the holder of the Card;
**We (us/our):** International Card Services BV. Visiting address: Wisselwerking 58, 1112 XS Diemen, the Netherlands. Postal address: PO Box 23225, 1100 DS Diemen, the Netherlands.

**Article 2. Commencement, duration and cancellation of the Card Alerts Agreement**

2.1 The Card Alerts Agreement takes effect the moment the moment we have approved a request for Card Alerts. Only a Main Cardholder can apply for Card Alerts. If you have multiple Cards, you must request Card Alerts for each Card.
2.2 The Card Alerts Agreement is concluded for an indefinite period of time. Both you and we can cancel the Agreement Card Alerts with immediate effect.
2.3 The Card Alerts Agreement ends when the Card Agreement ends.
2.4 We are authorised to immediately suspend or cancel the Card Alerts Agreement in the Following situations:
(a) Your Card is blocked.
(b) You are in arrears with payments.
(c) If the Alert Number is incorrect or you have lost control of the Alert Number.
(d) If we discontinue the Card Alerts service.

**Article 3. Functioning of Card Alerts**

3.1 We will send a Card Alert 'High Amount' when an approved spending or cash withdrawal exceeds an amount set by you. The minimum amount that can be set is € 50.
3.2 We will send a Card Alert 'Online Spending' when an approved online spending exceeds an amount set by you. The minimum amount that can be set is € 1.
3.3 On an agreed Alert Trigger, we will send a Card Alert to the Alert Number.
3.4 An agreed Alert Trigger is set automatically and is sent once per business day. We do not guarantee that the information on which an Alert Trigger is based is always up-to-date.
3.5 A Card Alert 'High Amount' and a Card Alert 'Online Spending' will state the transaction amount and the currency of the transaction. Foreign currencies will be converted to euros at the then current daily exchange rate.
3.6 If a payment with the Card triggers both a Card Alert 'High Amount' and a Card Alert 'Online Spending', only a Card Alert 'High Amount' will be sent.
3.7 You cannot derive any rights from a Card Alert.

**Article 4. Your obligations**

4.1 To receive Card Alerts, you must have control over an Alert Number. Card Alerts will only be sent to Dutch 06 numbers.
4.2 You must report changes of or loss of control over the Alert Number to us immediately.
4.3 You must notify us immediately if you suspect misuse of the Card as a result of a Card Alert.

**Article 5. Extra Card**

5.1 The holder of a Main Card can also apply for Card Alerts for Extra Card(s), for which no additional charges are payable.
5.2 Card Alerts for Extra Card(s) ends when the Card Alerts Agreement with the holder of the Main Card ends.

**Article 6. Costs Card Alerts**

6.1 You must pay charges for Card Alerts. The amount of the costs is stated in the Documentation. It does not matter whether Card Alerts have been sent in the relevant month.
6.2 We will charge you the costs annually retrospectively and they will be calculated over the number of months that Card Alerts were activated. A part of a month counts as one month for this purpose.
6.3 On termination of the Card Alerts Agreement the costs will be charged in the month following the month of termination.
6.4 Costs charged to you by third parties for receiving or being able to receive Card Alerts (such as a telephone subscription) must be paid by you.

**Article 7. Liability**

7.1 We shall not be liable for any damage resulting from not sending Card Alerts, sending Card Alerts incorrectly or not on time.

**Article 8. Amendments to the Card Alerts Agreement**

8.1 We may amend the Card Alerts Agreement. We will inform you about this before the amendments take effect. If you do not agree with the amendments you may cancel the Card Alerts Agreement.

**Article 9. Other provisions**

9.1 We may reject an application for Card Alerts.
9.2 The Card Alerts Agreement is a supplement to the Card Agreement and applies in addition to the Card Agreement. The general terms and conditions of the Card Agreement also apply to Card Alerts Agreement, but not if the Card Alerts Agreement says otherwise about this.

Diemen, February 2025

ICS-306-EN-02/2025

This English translation has no legal force and is provided to the customer for convenience only. The conditions in the Dutch language shall be binding and prevail in all respects.