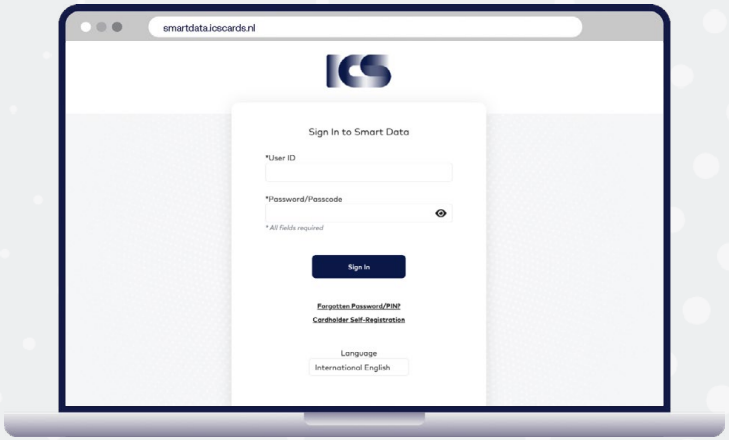
International Card Services

ICS Payment Control

A **step-by-step user guide**
for Company Programme Administrators



Part 12
Reviewing Transaction Details

Overview

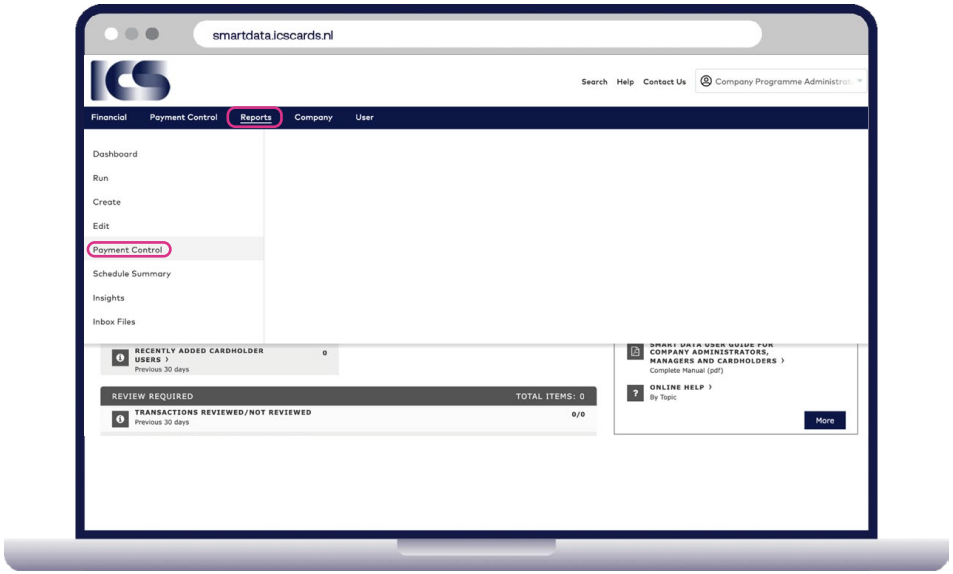
With **detailed transaction insights** in the Smart Data Portal, you can instantly see who made a payment, when it was made and what it was for. This makes it easier to track expenses, spot unusual activity and keep administration organised.

In this chapter you will learn how to:

- Search for declined transactions
- Review transaction details
- Get more insights in a declined transaction

Getting started

Go to **Reports** > **Payment Control**.

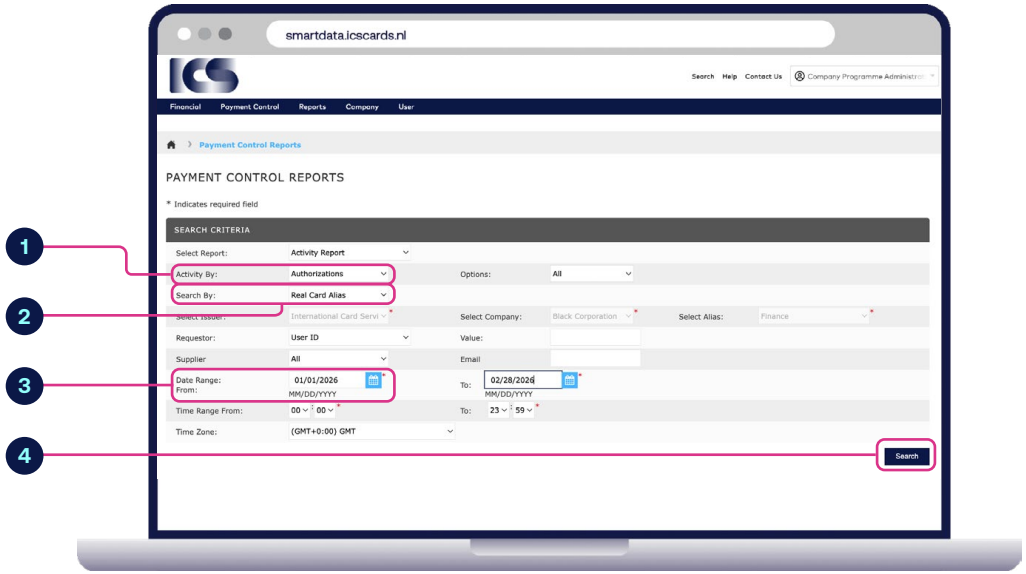


Searching for a declined transaction

When a transaction has been declined, you can find the transaction in the **Authorization Report**.

To search for a specific transaction, choose the following settings:

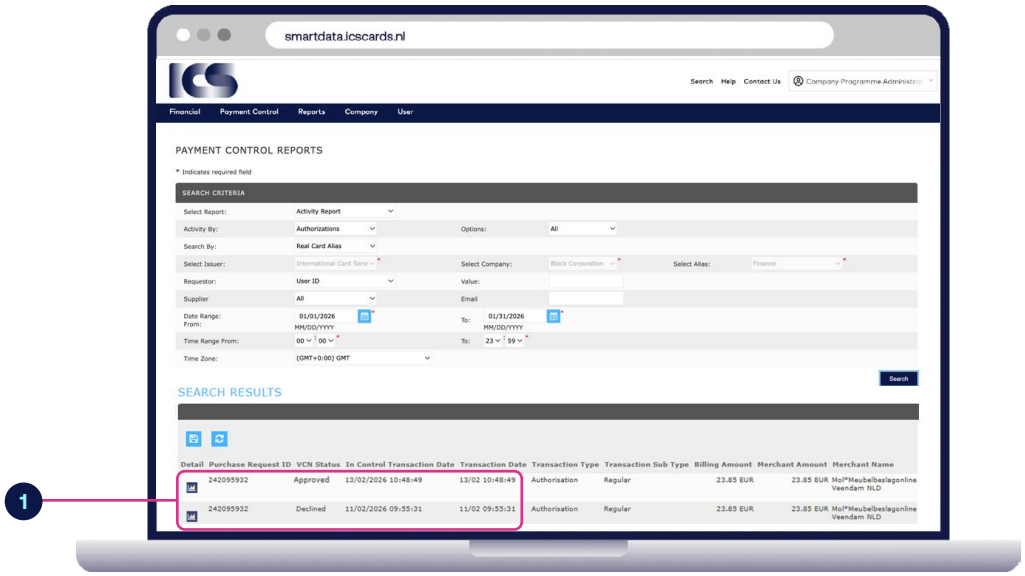
1. **Activity by:** Select Authorizations.
2. **Search for:** Select Real Card Alias.
3. **Date Range:** Enter the dates in between which the transaction was declined.
4. Click **[Search]**.



Reviewing transaction details

Here you will find all transactions within the selected date range.

1. If the **VCN status** is **Declined**, click on the **icon** to see more details of this transaction.

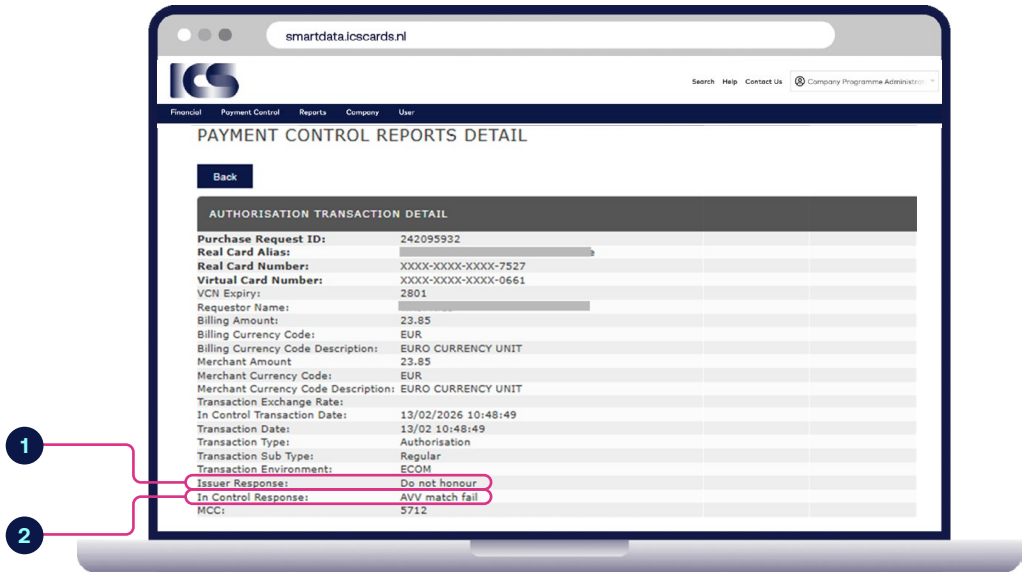


Getting more insight in a declined transaction

To gain more insight on the reason for decline, check:

1. **Issuer Response:** here you can see that this transaction is listed as Do Not Honour.
2. **In Control Response** will tell you the reason the transaction has been declined, in this case AVV match fail.

Tip: For a description of all In Control Response codes go to Appendix A of this manual.



Appendix

Description	Explanation
Approval	Transaction within the VCN limits.
CPN does not exist	Invalid VCN, not registered in In Control.
Status bad	The VCN is not in an active state. Cannot use for authorizations.
Expiry match fail	Expiry provided for the authorization does not match the VCN Expiry.
AVV match fail	CVC2 provided for the authorization does not match the VCN CVC2.
Valid period fail	Transaction falls outside the VCN's defined validity period.
Trans limit fail	Transaction amount greater than the VCN's transaction limit.
Cumul limit fail	Current authorization causes the VCN to breach its cumulative spend limit.
Num usages fail	Current authorization causes the VCN to breach its usage limit.
Merch Id limit fail	Merchant Id for authorization does not match the Merchant Id linked to the VCN.
MCC limit fail	Merchant Category Code for the authorization does not match the MCC linked to this VCN.
Iss/Netwk decline	Authorization declined by the issuer or card network. Outside of In Control.
Crit Field Missing	Critical field missing from the incoming authorization message.
No Auth for Rev	In Control cannot map the reversal to an original authorization.
Unmatched Response	Advice does not match any past requests in the authorization journal.
Revl of unsucc auth	In Control cannot reverse an unsuccessful authorization.

Appendix

Description	Explanation
Curfew Control	VCN breached its curfew control rule.
Approve Control	VCN breached its approve control rule.
RCN Decline	Transaction failed due to decline by a subsequent service.
No Rules Fail	Rule set with no rules to evaluate.
No Control Fail	Rule with no controls to evaluate.
Unknown Control Type Fail	Cannot classify the control fail.
Svc Not Enabled	Transaction received for an account with no service enabled.
Merch Amount Fail	Transaction amount breaches the expected merchant currency.
Merch Curr Fail	Transaction amount breaches the amount limit for the merchant currency.
DE Control Fail	Values for DE3.1 - Processing Code and/or DE22.1 - PAN Entry Mode and/or61.11 - POS Term Capability Indicator do not match the values in the authorization.
EVCN Control Fail	EVCN not in an active state. Cannot use for authorization.
Roaming VC Fail	VCN breaches its roaming velocity control.
Amount Range Control Fail	Transaction amount falls outside the minimum and maximum amount range set.
CPN State Control Fail	Account suspended. No Authorization activity permitted.
Aging Cumul Limit Fail	Control that tracks the current remaining Available Credit. Approves transactions only if the requested amount is less than or equal to the remaining Available Credit.
Purchase Request Status	Purchase request status: Approved, Declined, Blocked, Canceled, Pending Batch Approval, or Pending.

International Card Services

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